



**Caterware Pty Ltd**  
 ABN; 62 606 967 971  
**Unit 1, 14 Harper street,**  
**Molendinar. QLD 4214.**  
**L: (07) 55975599**  
**M: 0402 482208**  
**www.caterware.com.au**

**WARRANTY REQUEST FORM**

Please complete the following form sign and email back to us  
 ([caterware@hotmail.com](mailto:caterware@hotmail.com))

<b>Business name</b>	
<b>Contact name</b>	
<b>Contact number</b>	
<b>Email address</b>	
<b>Purchase date</b>	
<b>Repair address</b>	
<b>Product code /SKU</b>	
<b>Serial number</b>	
<b>Product description</b>	
<b>Fault description</b>	

**CUSTOMER DECLARATION – PLEASE READ AND SIGN THE FOLLOWING THREE POINTS:**

- I/WE AGREE THAT UPON INSPECTION OF THE EQUIPMENT, IF IT IS FOUND THAT THE ITEM IS NOT FAULTY OR THE REPAIR IS NOT COVERED UNDER THE WARRANTY, I/WE WILL PAY FOR ANY CHARGES INCURRED BY THE SERVICEMAN / TRAVEL / FREIGHT /LABOUR AND PARTS. MIN CALL OUT FEE \$200 PLUS GST. INT .....**

2. I/WE AGREE TO PAY COSTS FOR REPAIRING OR SERVICING THE PRODUCT IF THE FAULT/S ARE DUE TO MISUSE / INCORRECT INSTALATION / MODIFICATIONS / AND ANYTHING LISTED UNDER CATERWARE WARRANTY EXCLUSIONS. THIS INCLUDES ALL FREIGHT,TRANSPORT,TRAVEL, LABOUR CHARGES INCURRED BY CATERWARE PRODUCTS. INT .....
  
3. BY SIGNING THIS FORM YOU ARE CONFIRMING THAT YOU HAVE FOLLOWED THE INSTRUCTIONS AS SET OUT IN THE INSTRUCTION MANUAL AND/OR TROUBLE SHOOTING GUIDES AND HAVE READ AND UNDERSTOOD THE WARRANTY /TERMS AND CONDITIONS. INT.....

MACHINE IS UNDER WARRANTY		ITEM NOT BEEN MISUSED	
MACHINE IN CLEAN ORDER		I/WE HAVE READ, UNDERSTOOD	
MACHINE IS ACCESIBLE		AND ACCEPT THE LISTED DECLARATIONS	

PLEASE PROVIDE VALID CREDIT CARD DETAILS FOR CHARGES OF COSTS IF REQUIRED UNDER ITEMS DECLARATIONS 1) AND 2) ABOVE.

NAME ON CARD :
CARD NUMBER. :
EXPIRY DATE. :
CVV ( 3 digit security). :

BY SIGNING THIS REQUEST FORM, YOU ARE ACCEPTING CATERWARE WARRANTY TERMS AND CONDITIONS AND CUSTOMER DECLARATION, AND ACKNOWLEDGE THE ABOVE INFORMATION HAS BEEN COMPLETED CORRECTLY TO THE BEST OF YOUR KNOWLEDGE. IN THE EVENT THE INFORMATION IF FOUND TO BE INCORRECT, CATERWARE RESERVES THE RIGHT TO REJECT THE WARRANTY CLAIM.

SIGNATURE :
PRINT NAME :

DATE:
COMPANY:

For more information and updates to our Warranty / Terms and conditions, please visit our website .... [www.caterware.com.au](http://www.caterware.com.au)